

PL Tungsten Operating Manual

Please be aware:

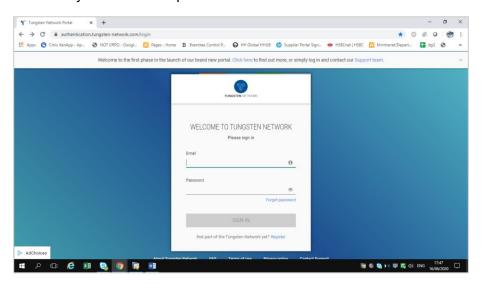
A PO will only be available in Tungsten when the HHG Buyer marks it "Delivered in Hub". If you do not see your PO in Tungsten, the most likely reason for this is that your Buyer has not marked the PO as delivered in Hub. Please liaise with the Buyer directly in the first instance regarding this. Once your Buyer has marked the PO as delivered it should be available for invoicing in Tungsten within a couple of hours. If you still are unable to locate the PO in Tungsten, contact vendor.queries@hhglobal.com

Invoices automatically reject when:

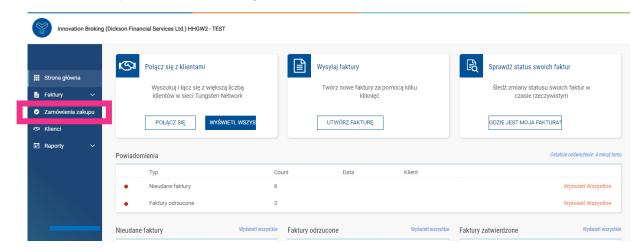
- The payment term, currency or billing entity differ across PO's (consolidated invoice)
- PO line numbers are not added to each PO line
- PO numbers are not input exactly (case sensitive) as provided

Please follow this step-by-step to guide you through the portal:

1. Enter your email and password:



2. To review your available POs, go to Purchase Orders:



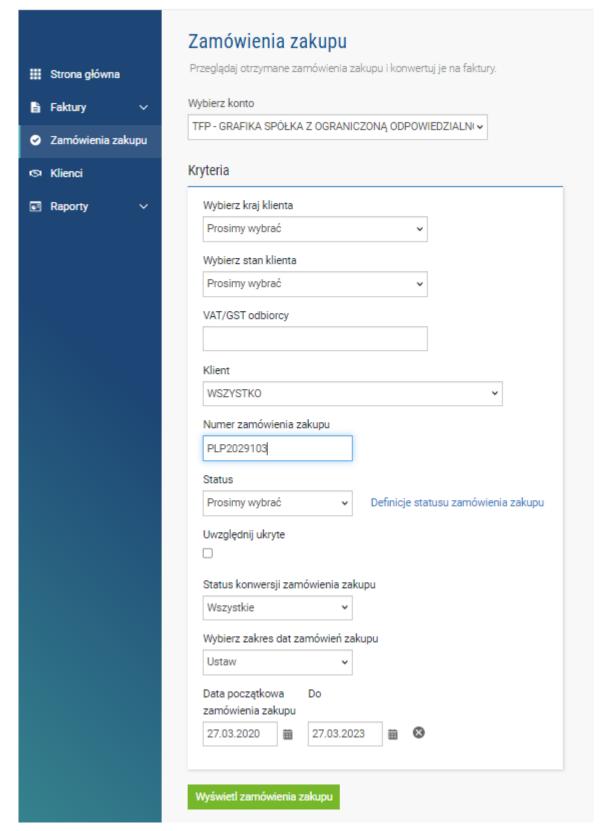
hh global*

- 3. You can review if one single PO is available for your Invoice by doing the following:
- i. Customer field: select HH Poland Sp. z.o.o
- ii. Input PO (PLP+7Digits)
- iii. Select PO date range: 12 Months or custom (recommended)
- iv. Click Get MY POs





Innovation Broking (Dickson Financial Services Ltd.) HHGW2 - TEST



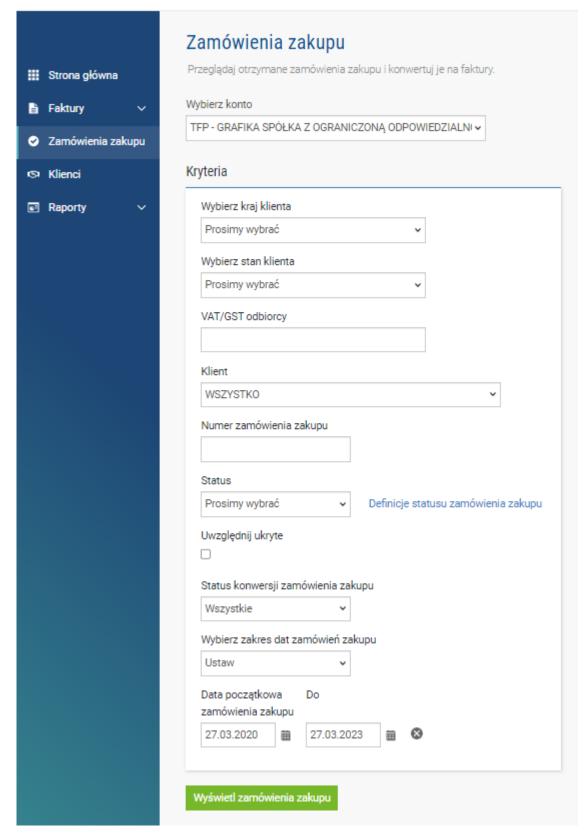
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- 4. You can review all your available POs by doing the following:
- v. HH Poland Sp. z.o.o
- vi. Select PO date range: 12 Months (recommended)
- vii. Click Get MY POs





Innovation Broking (Dickson Financial Services Ltd.) HHGW2 - TEST





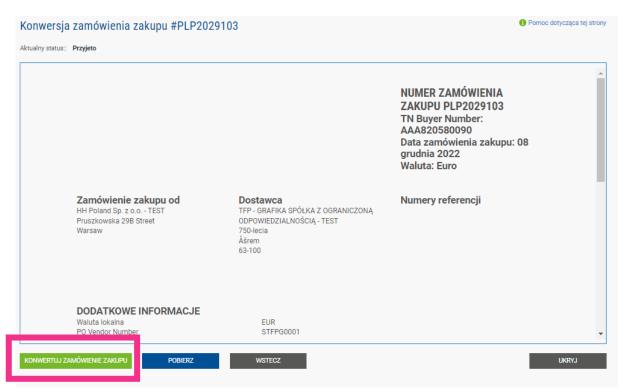
Aktywne zamówienia zakupu									
Numer zamówienia zakupu	Nowa data zamówieni; zakupu	Klient	Numer TN klienta	Status	Opis w pierwszej pozycji	Pozycj€	Faktury	Wartość netto	
PLP2029103	09.12.2022	HH Poland Sp. z o.o Test	AAA820580090	Przyjeto	Item Total Price: Fo	1	1	10 659,00	Pod
PLP2029099	09.12.2022	HH Poland Sp. z o.o Test	AAA820580090	Przyjeto	Advanced Billing - O	11	1	2 122,11	Pod
PLP2029100	09.12.2022	HH Poland Sp. z o.o Test	AAA820580090	Przyjeto	Item Total Price: Fo	3	1	7 320,31	Pod
PLP2029101	09.12.2022	HH Poland Sp. z o.o Test	AAA820580090	Przyjeto	Item Total Price: Fo	1	1	10 000,00	Pod
PLP2029094	09.12.2022	HH Poland Sp. z o.o Test	AAA820580090	Przyjeto	Advanced Billing - O	3	1	1 035,00	Pod

- **5.** Once you get your PO or POs, review all the ones that have status 'new' (click on plus sign) and if you are ok then click on accept.
 - a. If at this point you find errors on the PO, contact your Buyer to discuss and, if necessary, request a replacement PO. **Do not reject a PO in Tungsten as this has no effect.**

<u>NB</u>: clicking on 'preview' will open a copy of your PO. This will confirm key information such as the payment terms against the PO, and line reference numbers. It is advised that you download copies of additional POs from here when consolidating multiple POs to one invoice so that the copies are easily to hand

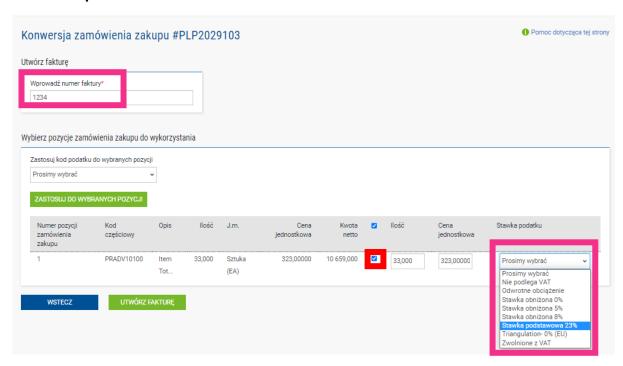
6. Once you accept the PO, select the one you want to invoice (just one PO)

Click on Convert PO:

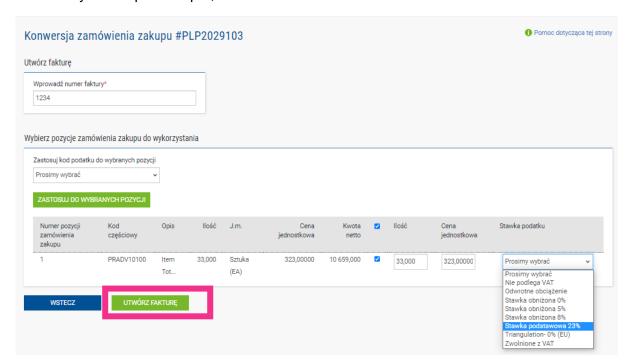




- **7.** Enter your invoice number and tick on the empty box next to Net Amount and select the correct tax code from the drop down:
 - a. <u>NB</u>: you must select all lines from a PO. Partial invoicing of a PO is not permitted

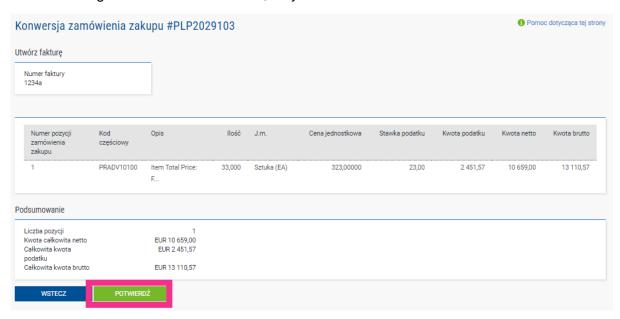


8. Once you complete step 9, click on create Invoice:



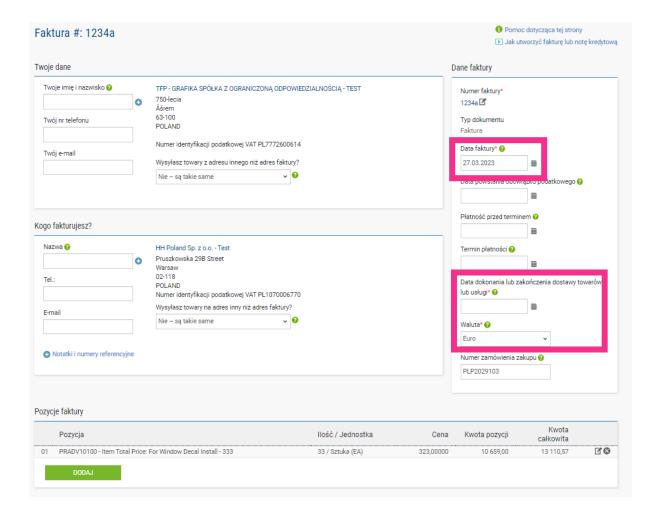


9. A page with invoice summary should be display as below, this will confirm the net, VAT and gross of the invoice so far, only click on Confirm if this is correct:



- **10.** A page with invoice details should be displayed. Review that the amount is correct. Note: even if you input a payment date & advanced payment date, this is not valid information that will be taken into our accounting system.
- **11.** A red asterix (*) by a field indicates a mandatory field. Ensure that you fill in all mandatory fields. In the below example 'tax point date' and 'delivery date' are mandatory fields. These are not taken into our accounting system, so please select as per your own process
 - a. Note: invoices cannot be backdated more than 7 days. Invoices where a date older than 7 days is selected will fail. The 7 days will include weekends and 'today' as 'day 1'.
 - b. Note: mandatory fields may vary from the below depending on the country in which you are based. Take care to note the mandatory fields displayed to you in the portal.



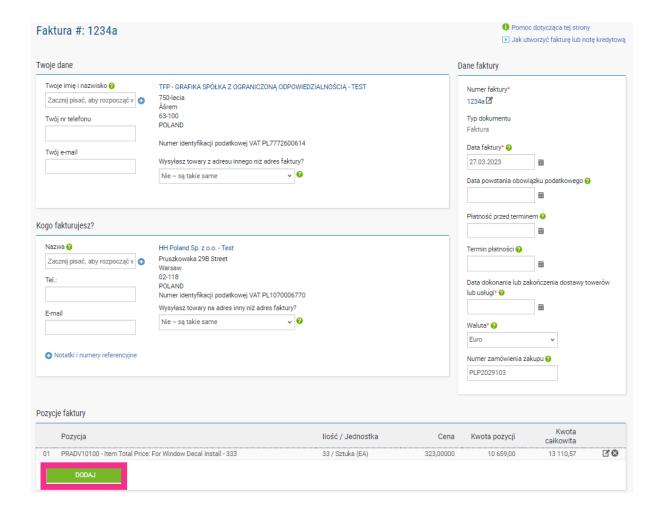


12. If your invoice is just for one PO and the details of the invoice are ok, then click on SEND at the bottom of the form.



13. If your invoice is for multiple POs, go to invoice items, and click on ADD

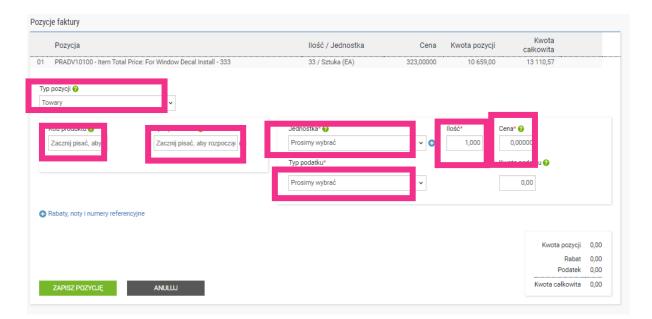




14. Fill in the form as shown below:

- i. Line Item Type (goods)
- ii. Product Code: you could input your own, or PRPRI10100 which is our code
- iii. Product Description: you could input your description or the one that is in the PO
- iv. Unit: Each
- v. Quantity: 1
- vi. Tax type: select the correct tax code for your invoice tax codes may need to specify whether the invoice relates to Goods or Services
- vii. Price: net of the PO (if tax is applicable), gross of PO if no tax is applicable
- viii. Tax value will calculate automatically based on tax code selected
- ix. When you finish click on the plus sign for more options

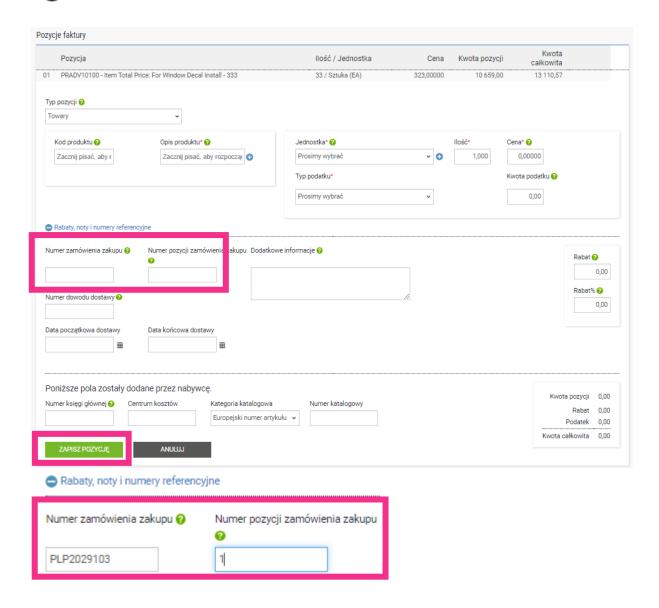




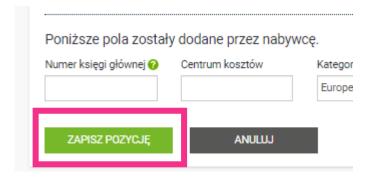
15. Click the below to open up the PO detail and input your PO number and PO line number (you could find it in purchase order review). Your invoice will be rejected without this information.

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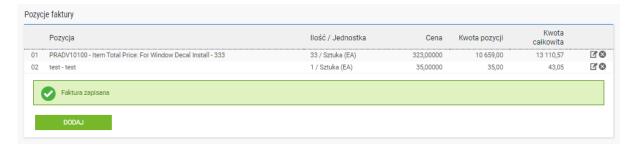


16. When you finish to fill in the data, click on SAVE LINE ITEM



17. If you need to add more POs repeat steps 14 to 17. When you finish this process all the POs will be shown in Invoice Items.

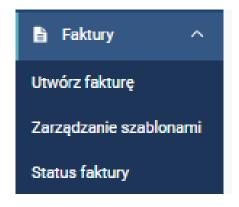




18. If you are OK, then repeat step 14

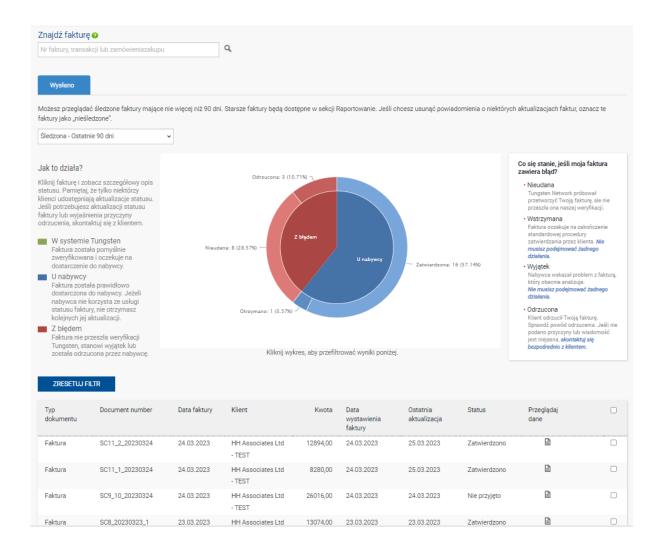
Once you have clicked 'send' on your invoice it will go through a two-stage validation process

- The first will be within the Tungsten portal confirming that the PO references you have used are valid and the invoice and PO values match. You will be notified when an invoice fails/passes this stage
 - Note: you cannot partially invoice against POs. POs must be fully utilized against an invoice
 - You can have multiple POs per invoice, but not multiple invoices per PO.
- Once the invoice has cleared Tungsten it will be sent to HH Global for a second validation. You will not be notified if an invoice is rejected at this stage. Please ensure you are regularly checking the invoice status and invoice status reports to ensure you have not missed rejections. Remember – invoices cannot be backdated more than 7 days. You will be required to re-date your invoice if you do not pick up rejections and resubmit these swift.
- You can monitor the progress of your invoice via 'invoice status':



Click on the page symbol under 'view details' against your invoice

hh global°



The workflow status on the right hand side will advise when your invoice has been accepted by Tungsten, and then approved by HH Global. Only once an invoice is in 'approved' status has it been accepted by HH Global and is awaiting payment.

You can also use the invoice reports in the reporting section of your account in the Tungsten portal to get an overview of all the invoices you have submitted via the portal. This can be exported into excel for reconciliation. It is highly recommended that you make regular use of this report to monitor invoice status and swiftly resolve any rejections. Remember – invoices cannot be backdated more than 7 days and you will be required to amend the dates of rejected invoices not resolved within this period



Once payment is made, a message will be sent to the Tungsten system updating this screen with 'paid' and a payment due date.

